



NATIONAL APPLIED CONSTRUCTION PRODUCTS

FIVE (5) YEAR LIMITED MATERIAL WARRANTY Extreme Deck Waterproofing System

National Applied Construction Products, Inc., will replace any Extreme Deck System materials (NACTAC (blue) Primer, Strataflex® 3x50 Membrane, SubSeal® liquid membrane, Preformed Corners, 12" Strataflex® Membrane, 6" Seam Tape and NAC approved Sealant) proven defective for a five (5) year period for the original floor. Satisfactory results depend not only on quality products, but also upon factors beyond our control. Therefore, liability, if any, is limited to replacement of our products. Any claim regarding product defect must be received in writing. No claim will be considered without such a written notice.

EXCEPTIONS AND EXCLUSIONS: Professional installation is required. This five (5) year limited material warranty requires that the installation is completed as per instructions and an approved tile installation system meeting ANSI A118.4 requirements. Installation must be completed according to all documentation for Extreme Deck System installation including, but not limited to product packaging, product data sheets, SDS, installation sheets. It does not cover damages or failures as a result of:

- A) Improper application or installation of the Extreme Deck System materials, underlayments, setting materials, or other materials associated with all or part of the system.
- B) Natural disasters (i.e. acts of God, earthquakes, substantial shifting of the substrate, floods, etc.)
- C) Tile not suited or designed for intended use, defective tile, cracked, powdering or discolored grout joints, abrasion from external forces or damage by any acts of negligence, accidents or misuse by anyone. A few general examples include, but are not limited to: walking on or moving heavy equipment over the tile and Membrane system before the system reaches full curing cycle, exceeding the maximum load requirements of the tile and Membrane system, dropping heavy objects on the tile floor, construction within the building causing damage to the floor, etc.
- D) Failure of building owner, installer and/or distributor, depending on the circumstances, to comply with the terms, conditions and limitations stated herein and the National Applied Construction Products, Inc. Terms and Conditions of Sale (incorporated herein by reference) including, but not limited to, payment in full of all invoices for material.
- E) Failures caused by hydrostatic pressure, moisture vapor transmission, puncture, faulty construction of the substrate, substrates that do not meet minimum industry standards, vertical displacement and lateral movement of the substrate beyond the limitations and capability of Membrane.
- F) Defects or failures of the tile installation materials, floor leveling/patching materials, grout, sub-flooring, or other products which may affect the performance of the entire floor.

HOW TO OBTAIN CLAIM SERVICE: Should Extreme Deck System materials (NAC TAC (blue) Primer, Strataflex 3x50 Membrane, SubSeal liquid membrane, Preformed Corners, 12" Strataflex Membrane, 6" Seam Tape and NAC approved Sealant) fail to perform as specified, please complete and return the five (5) Year Limited Material Warranty Claim Form within thirty (30) days after the defect is discovered. Mailing address: National Applied Construction Products, Inc., 3200 South Main Street, Akron, OH 44319. Any questions regarding this warranty can be directed to Customer Service at (800) 633-4622 or (330) 644-3117.

LIMITATIONS OF LIABILITY: National Applied Construction Products, Inc. is not responsible for incidental or consequential damages resulting from or arising out of the use of National Applied Construction Products, Inc.'s products. This warranty is in lieu of all other expressed or implied warranty merchantability or fitness for particular purposes are hereby expressly disclaimed in their entirety. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

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FIVE (5) YEAR LIMITED MATERIAL WARRANTY REGISTRATION

Extreme Deck Waterproofing System

This form must be submitted to National Applied Construction Products, Inc. within 30 days of project completion in order to be eligible for the warranty.

PROJECT AND PROJECT OWNER INFORMATION

Project Name, Street Address, City, State, Zip, Phone, Owner Name, Address, City, State, Zip, Phone, Email

LICENSED TILE OR FLOORING INSTALLER

Company, License Number, Contact Person, Street Address, City, State, Zip, Phone, Email, Start Date of Installation, Completion Date, Date of Membrane Purchase, Purchase Order #

NAC APPROVED DISTRIBUTOR/DEALER

Company, Contact Person, Street Address, City, State, Zip, Phone, Email

DESCRIPTION OF AREA WARRANTED

Table with columns: APPLICATION, SQUARE FOOTAGE, MEMBRANE NAME, PRIMER NAME, COMPANION PRODUCTS USED. Rows for FLOOR (Interior/Exterior) and WALL (Interior/Exterior).

BUILDING TYPE, INTERIOR SUBSTRATE, EXTERIOR SUBSTRATE, Radiant Heating/Tile Warming System, Type of Setting Material, MFG, Trowel Size, Type of Latex, Soft Joint/Caulking Material, MFG, Type of Flooring, Size, MFG

Please mail completed Registration Form to: Warranty Department • NAC Products, Inc. • 3200 S. Main Street • Akron, OH 44319 USA Rev. 8/20